

Delivering delight

Looking for a way to catapult your team's ability to deliver results and create delightful experiences that transform your business performance? This keynote is both inspiring and loaded with practical nuggets that business leaders and teams can walk away, and apply immediately. It leverages Avi's mantra that in life and in business, superior results are delivered and achieved through a chain reaction of delight. A delightful organisational culture is the bedrock, fostering delighted employees who then create exceptional customer experiences, leading to delighted shareholders – a powerful pyramid of success established in 2006. For those looking to instill delight at the core of their business, Avi offers this keynote as a customised, immersive workshop, ensuring the chain reaction of delight becomes a mainstay in your organisation.

Keynote: 45 – 90 mins
Workshop: 0.5 – 5 days

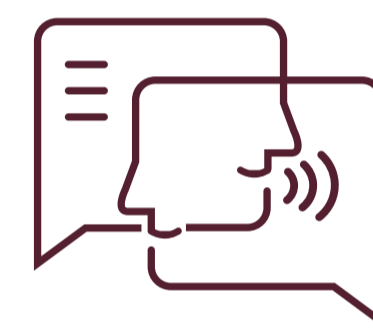
Who is this keynote for?

Delivering Delight is designed for leaders, high potentials and teams eager to spread joy at work, transforming their culture to provide unforgettable employee and customer experiences.

Why your organisation needs this?



ELEVATE WELLBEING
 Embed a culture of delight in your organisation.



BOOST ENGAGEMENT
 Turn every employee and customer interaction into a brand-building moment.



ENHANCE PERFORMANCE
 Drive success through positive organisational change.

“
 Avi's wisdom, wit, gravitas and accessibility built the beginning of a very special bond for my organisation based on trust and delivering delight.”

Yvonne Lim,
 Director,



“
 If you are looking to bring life to your organisation through the power of delight, look no further than with Avi, you will not be disappointed.”

Judy Andronicus,
 National Service Manager,



“
 Delivering Delight is something that every organisation should practice. Avi's thought-provoking real-life stories will inspire the audience to make positive choices to delight our world.”

Nalina Kanthi S,
 Programs Lead,



Bounce FORWARD with a SMILE!



AVI LIRAN
CHIEF DELIGHT
OFFICER

Talk from your Heart

HAVE FUN INSTEAD

Find the Funny



REMEMBER to Smile

Smile

lights up my BRAIN + OTHERS BRAINS

Release
LET'S TALK!



BLAME MOAN WHINE

AIRPLANE MODE

DELIGHT MODE!

Switch IT ON!

Celebrate Progress



HONOR NOBLE FAILURE

OWN it!

AH-YI-YI-YI!...



CHALLENGES

FRICTION

CHANGING WORKLOAD

RED TAPE

NOT UNDERSTOOD

we're ALL a WORK in PROGRESS

Delivering delight

TIM HAMONS · ART OF AWAKENING